



Crematorium & Woodland Burial Site

Roucan Loch Terms and Conditions

Since opening in 2005, the philosophy of Roucan Loch Crematorium and Woodland Burial Site has been to provide a natural final resting place for the people of Dumfries and Galloway and beyond.

Roucan Loch is a uniquely special place with an inspirational setting, where abundant wildlife helps to create a natural environment and an oasis of stillness and calm. It has been described by Robert Swanson QPM, Inspector of Crematoria Scotland, as “a centre of excellence in the funeral industry.”

There are designated areas within the Garden of Remembrance for memorials, where clients may create a natural, miniature garden within a one metre plot, using e.g. snowdrops, miniature daffodils, primroses or other dwarf plants to preserve the natural beauty and delicate ecosystem of the woodland.

Please Note: It is the client’s responsibility to make sure that memorial gardens are well maintained.

To help maintain Roucan Loch as “a natural place” and to protect our wildlife and unique environment, cut flowers (with no plastic covering) may only be placed in non-personalised containers outside of the Memorial Lodge. Here there is a water butt providing rainwater, collected to allow you to water your cut flowers.

At all memorials and locations throughout the grounds, plastic or fresh cut flowers, rabbit deterrents, decorative stone chippings, pebbles, shells, stones/rocks, border fencings or ornaments of any description, including wind chimes and flower vases are **NOT permitted** and will be removed by our grounds staff.

Items that have been removed will be kept at Roucan Loch for collection for 1 month only.

To help achieve these aims, all clients of Roucan Loch and their relatives must abide by the terms and conditions stated in this document.

We thank you for your understanding in helping to protect the natural environment of Roucan Loch, as our family of deer, badgers, rabbits, swans and ducks do not understand that plastic and other man-made objects are dangerous.

For a list of our full terms and conditions please contact the Roucan Loch Office.

Safety in the Grounds

You are welcome to visit our beautiful grounds and memorial gardens from 10am until 4pm. After the main gate is locked at 4pm, access is possible on foot through the lych-gate. Please note any cars still on site after this time may be locked in overnight.

As Roucan Loch is a natural place, there are many undulations and areas that are uneven and ground conditions may vary due to weather conditions.

During times of inclement weather, the main gate may remain closed at weekends. You are welcome to proceed on foot but please proceed with caution and at your own risk.

The loch, streams and pond contain deep water

Children should not be left unattended at any time.

It is your responsibility to be vigilant and take care. Users to Roucan Loch do so at their own risk and the management accepts no liability for losses or damage to vehicles and their contents whilst parked within the grounds.

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